



# Privacy Policy

Your Privacy Matters to Us. These policies explain what personal data we process in connection with the operation of this website and the provision of accommodation services, for what purpose we use it, and how we protect it.

## 1. Data Controller

The operator of this website and the Adventourist apartment is:

### **Adventourist | Apartmán Terchová**

Mag. rer. soc. oec. Miroslav Lidák

Company ID: 56863705

Antona Floreka 4

841 06 Bratislava

Slovak Republic

[vitaj@apartmanterchova.sk](mailto:vitaj@apartmanterchova.sk)

## 2. What Data We Collect

On our website and in connection with providing accommodation services, we may process the following personal data:

- **Guest data:** name, surname, year of birth, type and number of ID document, permanent address, nationality, length of stay, email, phone number, communication (emails, messages), payment and invoicing information.
- **Online booking data:** collected through booking platforms such as Booking.com or via contact forms (e.g., Google Forms).
- **Website data:** technical information such as IP address, device and browser type, length of visit, cookies, analytical data (e.g., via Google Analytics).
- **CCTV footage:** audio-visual recordings from the basement storage unit and shared areas (see section 7).
- **Smart Lock Data:** If you use the smart lock system (TTLock, NUKI), we may collect your email address, phone number, time of check-in/check-out, and access log (e.g., when the lock is opened or closed). This data is used solely to generate and manage your digital access code securely.

## 3. What We Use the Data For

We use your data exclusively for the following purposes:

- Processing reservations and responding to your inquiries,

- Registering accommodated guests (in accordance with the local tax legislation),
- Issuing invoices and fulfilling tax obligations,
- Paying the local accommodation tax to the municipality of Terchová,
- Property and personal security (CCTV system),
- Managing digital access to the apartment (generating, sending, and tracking access codes for smart locks),
- Marketing communication, if you have given consent,
- Improving website functionality (e.g., via analytics).

## 4. How We Protect Your Data

We protect your data in accordance with the GDPR and applicable Slovak laws. We only share it with trusted service providers who ensure appropriate data protection and agree to process it solely for agreed purposes.

We use the services of these verified partners:

- **Google LLC** – for data storage (Google Drive), data collection (Google Forms), and analytics (Google Analytics).  
 [Google Privacy Policy](#)
- **Wix.com Ltd.** – website platform providing hosting, forms, email services, cookies, and technical administration. Some data may be processed outside the EU, but Wix declares compliance with GDPR and Standard Contractual Clauses (SCC).  
 [Wix Privacy Policy](#)
- **WebSupport, s.r.o.** – web hosting and email service provider.  
 [WebSupport Privacy Policy](#)
- **Booking.com B.V.** – booking processing and guest communication.  
 [Booking.com Privacy Policy](#)
- **TP-Link (Tapo Care)** – cloud storage for CCTV recordings.  
 [TP-Link Privacy Policy](#)
- **TTLock – Shenzhen Kaadas Intelligent Technology Co., Ltd.** – used for smart lock access code generation and management.  
 [TTLock Privacy Policy](#)

- **iDoklad – Solitea Slovensko, a.s.** – invoicing and accounting software.  
 [iDoklad Privacy Policy](#)
- **Slovak Telekom, a.s.** – internet and Magio TV service provider.  
 [Slovak Telekom Privacy Policy](#)
- **Netflix, Inc.** – streaming service (guests use a preinstalled app).  
 [Netflix Privacy Policy](#)
- **Nuki Home Solutions GmbH** – used for access code generation and management.  
 [Nuki Privacy Policy](#)

We do **not** share your data with third parties for marketing purposes. We retain it only for as long as necessary and in accordance with the law.

## 5. Your Rights

You have the right to:

- Request access to your personal data,
- Request rectification or deletion,
- Request restriction of processing,
- Object to data processing,
- Withdraw your consent at any time (if previously given),
- File a complaint with the Slovak Data Protection Authority (dataprotection.gov.sk).

## 6. Cookies

Our website uses cookies to enhance user experience and website functionality. You can change your cookie settings at any time in your browser.

The website uses cookies and tracking tools from the Wix.com platform for:

- Basic website functionality,
- Traffic analysis,
- Improving user experience,
- Displaying contact communication (e.g., contact forms).

Visitors can reject or manage cookies via browser settings or the cookie banner (if enabled).

## 7. CCTV System

- A CCTV system (Tapo Care) with recording is installed in the basement storage room of the apartment. The recording is stored in a cloud archive for 30 days. Only the operator has access.
- The apartment building has a separate CCTV system monitoring the entrance, corridors, and parking area. The operator of this system is **Korso Administrator s.r.o.**

 [Korso Privacy Policy](#)

## 8. Use of Online Services in the Apartment

During your stay, guests have access to:

- High-speed Wi-Fi from **Slovak Telekom, a.s.**,
- **Magio TV** television service,
- **Netflix** streaming service (with a preset profile).

These services are intended for private use during the stay. The apartment operator is not responsible for the content available through these services or for any activity by third-party providers in relation to data processing. By using these services, you also agree to their terms of use.